

The Swedish Association for Victim Support assists crime victims.

We are not an authority.
Everything is confidential.
Our assistance is free of charge.



Being the victim of a crime is extremely traumatic,
Like falling into a dark hole.
That's when you may need a helping hand.

Call 0200-21 20 19
Or read more at: www.boj.se

The Swedish Association for Victim Support Call Centre
Brottsofferjourenas Riksförbund
Box 110 14
100 61 Stockholm
Telephone: 0200-21 20 19
Language assistance: 08-642 00 44
telefoncentralen@boj.se
www.boj.se



ASSISTANCE FROM THE SWEDISH ASSOCIATION FOR VICTIM

SUPPORT IS FREE OF CHARGE

The Swedish Association for Victim Support (BOJ) is a non-profit organisation that helps people who are the victims of crime. There are over 100 local Victim Support Centres throughout the country. The centres are staffed by people who have been trained in assisting crime victims. They listen, give advice, and can provide you with information about your rights. You can get information about the legal process. If you have to attend a trial you do not need to be alone.

Our help is free of charge. Everything you say to us is totally confidential. Everyone who works with us is bound by a duty of confidentiality.

We are not an authority. We have no political or religious ties. BOJ is a network that operates based on the UN's Universal Declaration of Human Rights.

The Swedish Association for Victim Support Centres provide help to more than 40,000 people each year who have been victims of a burglary, theft, robbery, assault, illegal threats, harassment, infringement of rights, sexual acts or rape.

WE SPEAK LANGUAGES OTHER THAN SWEDISH

The Swedish Association for Victim Support operates a Call Centre where you can call to ask questions, get information, or make contact with a person you can talk to at your local Victims Support Centre.

Through the Call Centre you can also make contact with a person who speaks English, Arabic, Persian, Sorani (Central Kurdish), Dari (Afghanistan), Somalian, Thai, Tigrinja, (Eritrea), Turkish, Russian, Spanish, French, Bosnian, Croatian, Serbian, Hungarian, Polish, Finnish or Romany.

In the long-term, we hope to be able to offer assistance in more languages.

Sometimes there is someone in our local Victims Centres in Sweden who speaks your particular language, even though it is not listed above. Please don't hesitate to contact us – we will try to find a solution to any language problem.

THIS IS HOW TO CONTACT US IN YOUR LANGUAGE

To get assistance in the languages listed above call 0200-21 20 19 to speak with a person in English or Swedish.

You can also call 08-642 00 44 where you will reach an answering machine with information in the various languages.

Leave a message and let us know what language you would like us to use when we contact you.

In order to be contacted, you can also e-mail us at: kontakt@boj.se.

You can ask to be contacted in one of the various languages that we currently have the possibility to offer

BECOME ONE OF OUR VOLUNTEERS

We are looking for people who can help us to provide assistance in different languages via telephone and also possibly E-mail. Contact the Call Centre if you would like to become a volunteer. You will be working for a non-profit organisation and you will not be paid for your efforts, but you will receive training from us and be involved in a pleasant community of volunteers. And you will be making an important contribution to crime victims that speak your language.

You can find more information about the Swedish Association for Victim Support in Swedish and English at: www.boj.se
